

# MAGI-CUT SOFTWARE SUPPORT

## PRICE LIST

Valid from: 1<sup>st</sup> February 2018



## MAGI-CUT V10.0

The maximum number of contractual support hours for the 12 month period is dependent on the following Modules:

LO – 5 hours, SO – 8 hours, PO – 15 hours, NE – 15 hours & PQ – 5 hours  
(Support for all other Modules is included [MI PL SC DS CA & ONLINE PC])

### Standard Support:

#### MODULES

#### SINGLE KEY

#### NETWORK KEY

LO LITE OPTIMISER	£160	£240
SO STANDARD OPTIMISER	£260	£390
PO PROFESSIONAL OPTIMISER	£400	£600
NE NESTING	£400	£600
PQ PRODUCTS & QUOTATIONS	£200	£300

Includes V10.0 maintenance releases and hotfixes, and replacement of any defective hardware security key.

### Enhanced Support (for Special Modified Versions only):

Standard Support Price + 50%

Includes 1 annual update of the special modification to the latest version, and replacement of any defective hardware security key.

## MAGI-CUT V8.2 & V9.0

**V8.2 Support is to be withdrawn 31<sup>st</sup> March 2019 and will be charged on a pro-rata basis for the period ending on this day.**

The maximum number of contractual support hours for the 12 month period is 15 hours.

#### MODULES

#### SINGLE KEY

#### NETWORK KEY

PQ PRODUCTS & QUOTATIONS	£90	£130
PL PART LIBRARY	£40	£50
EL EDGING & LAMINATING	£30	£40
LO LITE OPTIMISER	£80	£120
SO STANDARD OPTIMISER	£120	£180
PO PROFESSIONAL OPTIMISER	£180	£260
DS DESTACKING & PALLETISATION	£180	£260
SC STOCK CONTROL	£50	£70
MI MACHINING CENTRE INTERFACE	£60	£90
NE NESTING	£190	£280
CA CAD DRAWING INTERFACE	£50	£70
ONLINE PC (SI PL)	£90	£130

Includes maintenance releases and hotfixes for the supported version [V8.2 / V9.0], and replacement of any defective hardware security key.

### EXPRESS PLUS V1 & MAGI-CUT INTRO

£80

£120

The maximum number of contractual support hours for the 12 month period is 5 hours.

### LAPSED CONTRACT RENEWAL SURCHARGE

#### (Modular, Intro & Express Plus)

Grace Period: 3 Months at standard renewal price

3 Months to 2 Years since expiry

2 Years or more since expiry

+ 25%

+ 50%

### PRE-PAY SUPPORT (Minimum of 1 hour)

£70 per hour

Includes hotfixes.

Excludes maintenance releases – these are included with the 12 month support contracts.

### WINDOWS 10 VERSION UPDATE

50% standard renewal price

Includes the latest release of your current installation [V8.2 / V9.0 / V10.0]

Excludes support – pre-pay support hours are required for help with installation / set-up

### TERMS:

Software support is supplied under the terms and conditions of the Software Licence Agreement.

Full settlement with order. All prices exclusive of VAT.

The contract price includes 12 months (1) telephone, email, and online remote support to the maximum number of contractual hours, (2) online technical support pages, and (3) maintenance versions (as outlined above).

Standard renewal prices assume renewal within 3 months of expiry of preceding contract, otherwise a surcharge is applicable (as outlined above).